

Customer-signature-ready rebate packet

A concrete sample of the ordered file, field review, equipment check, and submission sequence delivered for one completed heat-pump job.

PACKET STATUS	READY FOR CUSTOMER SIGNATURE
Demo job	DEMO-2026-001
Delivery target	Next business day after complete files
Service fee	\$149 per packet

What the contractor receives

CHECK	REVIEW	RESULT
Official application	Completed from the contractor invoice, customer data, and job documents. Customer signature remains blank.	INCLUDED
Equipment match	Indoor and outdoor model pairing checked against the current Mass Save qualified product list and AHRI reference.	INCLUDED
Invoice audit	Installer identity, equipment model numbers, installation date and address, system cost, and proof of payment reviewed.	INCLUDED
Support files	Required verification, controls, Manual J, weatherization, and payment evidence placed behind the application when applicable.	INCLUDED
Correction	One correction to our packet is included if the rebate administrator flags an error in our preparation.	INCLUDED

This sample uses invented names, addresses, model numbers, and identifiers. Live jobs are checked against the source files in force on the day of preparation.

Application field review

Every value is tied to the job file that supplied it. Ambiguous or missing fields are held for confirmation instead of guessed.

FIELD	SYNTHETIC SAMPLE VALUE	SOURCE
Electric sponsor	Eversource	Customer bill
Account holder	Sample Customer	Customer intake
Installation address	100 Example Avenue, Worcester, MA 01608	Paid invoice
Installer	Demo Heat LLC HPIN DEMO-001	HPIN record
Install date	2026-08-21	Paid invoice
Pre-existing heat	Oil	Customer intake
Rebate request	Partial-home	Customer intake
Outdoor model	DEMO-OUTDOOR-01	Paid invoice
Indoor model	DEMO-INDOOR-01	Paid invoice
AHRI reference	AHRI-DEMO-001	Demonstration certificate
Integrated control	DEMO-CONTROL-01	Paid invoice
Cooling capacity	36,000 BTU 3.0 tons	Demonstration certificate
Area served	1,850 sq. ft.	Manual J summary
Install cost	\$24,800	Paid invoice
Proof of payment	Paid in full on 2026-08-21	Paid invoice

The account number and customer signature stay blank in this public sample. Live values arrive through the private intake, and the customer signs after reviewing the completed form.

Equipment and invoice review

The packet records each check and the document used. A ready result means the submitted files support the field. It does not guarantee program eligibility or payment.

CHECK	REVIEW	RESULT
HPIN installer	Installer name and HPIN identifier present in the sample job record.	READY
Model pairing	Indoor and outdoor model pairing recorded. Live work is checked against the current HPQPL.	READY
AHRI record	Reference and cooling capacity supplied by the demonstration certificate.	READY
Install window	Sample install date falls between January 1 and December 31, 2026.	READY
Invoice fields	Installer address, installation address, date, model numbers, per-system cost, and paid status present.	READY
Integrated control	Control model and switchover setting are present for the partial-home sample.	READY
Sizing bonus	Not requested in this sample, so Manual J bonus documentation is not part of the claim.	N/A
Whole-home form	Not requested in this sample, so the whole-home verification form is not part of the claim.	N/A

Packet order

FIELD	SYNTHETIC SAMPLE VALUE	SOURCE
01	2026 residential air-source heat-pump rebate form	Customer signature pending
02	Paid contractor invoice	Audited
03	AHRI certificate	Model match evidence
04	Current qualified product match sheet	Dated on preparation day
05	Integrated-control documentation	Partial-home support

Final handoff

The packet is delivered as one ordered PDF with a short action list. The contractor can review it with the customer without sorting attachments or reconstructing missing fields.

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Customer actions

CHECK	REVIEW	RESULT
Review	Confirm the application fields match the customer account, installation, and invoice.	REQUIRED
Add account number	Enter the electric account number from the current utility bill.	REQUIRED
Sign and date	The customer signs the official acceptance section after review.	REQUIRED
Submit	Use the current Mass Save submission path shown on the official form.	REQUIRED

Service boundary

Rebate Handled prepares and checks the packet from the records supplied. The customer and contractor remain responsible for truthful source information, signatures, eligibility, submission, inspections, and program decisions. Rebate Handled does not control approval or payment.

COMPLETE FILES IN Private upload after payment	PACKET TOMORROW Next business day	ONE CORRECTION Included for preparation errors
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